



## STUDENT MANAGEMENT SUITE 2.0

Information on the state-sponsored SIS and partnership with participating Education Service Centers\*



**"A Preferred Statewide Provider"**  
of the Texas Education Agency

\*A partnership with ESC 2, 4, 10, 12, 15, & 16



# A TEA preferred vendor for your student information system

As a recommended state-sponsored student information system provider established by the Texas Education Agency (TEA), Skyward will continue to assist districts across the state that need to streamline district reporting, provide better tools for educators, and reduce pricing to ease budget constraints.

*With our previous SIS provider, the state reporting feature was an extra system. It was clunky and disjointed. With Skyward, state reporting is included and the entire process is effortless.*

*Suzie Jameson, tech director at Pampa ISD  
(adopted to the TEA contract July 2012)*

Other benefits of the Skyward Student Management Suite include integrated student data management capabilities, enhanced communication from school to home, and the movement of paper-intensive processes to the Web.

After a long and extensive evaluation of leading software solutions, TEA selected Skyward as a preferred provider. This decision will allow your district to spend valuable time educating your students versus negotiating contracts and crafting request for proposals (RFPs).

- ✓ The cost to migrate to this solution has already been determined. TEA has negotiated the lowest pre-student subscription cost with Skyward in the state of Texas.
- ✓ Your software will include enhancements requested by the TEA to meet the needs of a state-sponsored SIS.
- ✓ All Texas districts are eligible to switch to the TEA state-sponsored SIS alternative without a long tedious RFP process.

# Service Levels

## ensure your expectations are met

Each preferred software provider is required to follow the Service Level Agreement agreed upon by the TEA by providing monthly measurable service level reports.

- ✓ The agreement defines deliverables and expectations for TEA and Skyward.
- ✓ Providers must meet timely production of services as outlined in the agreement.
- ✓ Posted for the public to view by TEA.
- ✓ Customer support matrix will monitor response time and resolution of support service calls.
- ✓ Data center metrics will confirm a 99.95% uptime for the application.

With over 30 years dedicated to K-12 administrative software, and two Skyward support centers located in Austin and Dallas, Skyward's School Management System has managed student and financial data for more than 200 Texas school districts since 2003.





# Data Center

## complete hosting service

When you switch to the state-sponsored student information system through Skyward, your district will get a complete data hosting solution and application service provider (ASP) services included that are housed in a tier-3 state-of-the-art data facility.



Your data will be stored at DataBank, located in the old Federal Reserve building, downtown Dallas.

Complete data hosting services allow your district to:

- ✔ Have complete disaster recovery protection.
- ✔ 99.5% uptime/access from anywhere.
- ✔ Eliminate in-house server maintenance and upkeep.
- ✔ Reduce hardware and software costs.
- ✔ Delegate the responsibility of loading updates.

Your district can rest assured that your Skyward data is housed in an advanced, highly secured data facility operated by DataBank ([www.databank.com](http://www.databank.com)). Located in Dallas, Texas and having passed a thorough inspection by TEA, the data center features:

- ✔ Multi-level physical security.
- ✔ 24/7 staff and biometric check points.
- ✔ Maximum connectivity and a redundant power supply.

# Total Support

## for your Skyward software

Skyward has formed a partnership with six ESC's in Texas, who will provide local customer support for your system. With this partnership, Skyward trained and certified ESC staff will be on hand to provide you with quick resolution of service calls and direct, unlimited support regarding your Skyward system.

### Your participating ESC will provide:

- ✔ Prompt response time
- ✔ On-site, classroom or WebEx training
- ✔ Module implementation
- ✔ Workshops
- ✔ New staff training

In order to assist districts, the ESC representatives must pass the same stringent certification standards as Skyward's own customer service staff. These representatives will provide a greater level of service to school districts, as they have thorough knowledge of the Skyward software, in conjunction with their intricate knowledge of the unique workings of Texas districts.





# Benefits of switching to the state-sponsored SIS with Skyward

By switching over to the state-sponsored student information system through Skyward, your district could save more money and see unique benefits to improve your operations that you might not be receiving now. Your district will still get the same Skyward software you're accustomed to with these added benefits:

- ✔ Complete disaster recovery protection.
- ✔ Complete data hosting eliminating in-house server management.
- ✔ Seamless integration for PEIMS reporting, future Data Warehouse and Dashboard programs.
- ✔ Receive customer support from your participating ESC.
- ✔ Access to reduced, subscription-based pricing.

If you are already taking advantage of the Skyward solution, there are plenty of positive modifications on the way. Skyward and TEA have been working closely to develop a seamless integration with the state Dashboard and Data Warehouse systems.



## Not a Skyward customer?

As a preferred student information system solution, Skyward is a leading provider when it comes to increasing operational efficiency, streamlining district reporting, positively enhancing student performance, providing the strongest PEIMS reporting available, and increasing school to home communication.

By implementing Skyward, your district will receive:

- ✔ Customer support from your participating ESC.
- ✔ Reduced subscription-based pricing.
- ✔ Seamless integration with TEA's database that streamlines data submissions.
- ✔ Purchase without going through a detailed RFP process.
- ✔ The best PEIMS reporting available.

LE through your ESC  
**\$9.65**  
 student annually

## What will **\$9.65/student** annually get you?

Fully-hosted DR  
 Texas & federal reports  
 Web hosting  
 Census/demographics  
 Scheduling  
 Master schedule builder  
 Attendance  
 Grading

Discipline  
 Report cards  
 Transportation reporting  
 Athletic eligibility  
 Data mining  
 Educator Access+  
 Transcripts  
 SMS-mobile

Open enrollment  
 Graduation requirements  
 Gradebooks  
 Health records  
 Family Access  
 Lesson plans

**For future expansion**, you can purchase approved TEA add-on modules.

Special education  
 Food service  
 Fee management

Textbook tracking  
 Curriculum management

To learn more about the simple, subscription-based pricing contact Skyward at **800.236.7274**





Skyward CEO Cliff King (left) and President Scott Glinski (right)



**Region 2 ESC**

209 North Water Street  
Corpus Christi, TX 78401

**Region 4 ESC**

7145 West Tidwell Road  
Houston, TX 77092

**Region 10 ESC**

400 East Spring Valley Road  
Richardson, TX 75081

**Region 12 ESC**

2101 West loop 340  
Waco, TX 76702

**Region 15 ESC**

612 South Irene  
San Angelo, TX 76903

**Region 16 ESC**

5800 Bell Street  
Amarillo, TX 79109

Skyward is an industry-leading K-12 school administrative software provider and a preferred vendor for the Texas state-sponsored student information system by the Texas Education Agency.

“The relationship with ESC’s across Texas allows school districts a new avenue to access Skyward training and support from their local ESC’s, saving time and money,” says Scott Glinski, Skyward’s president. Scott says the partnership with ESC’s in conjunction with the agreement with the TEA solidifies Skyward as the premier SIS solution in Texas.

*For more information about Skyward and our products, visit:*

**[www.skyward.com](http://www.skyward.com)**

800.236.7274